

# Stanley Total Living Center Newsletter

*"A Ministry of Compassion"*

January

2020

Issue

Created by

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## *Stanley Total Living Center*

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### *Why is my pharmacy bill higher than when I lived at home?*

This is a frequent asked by long-term care (LTC) residents or their caregivers. To answer this, you must first understand the difference between LTC and retail pharmacies, such as CVS or Walgreens. LTC pharmacies are not open to the public. They contract with skilled and assisted living facilities to provide an all-encompassing pharmaceutical service. LTC pharmacies coordinate with the facility, provider, and payer to review and compare medications, meet rigorous packaging requirements, and provide delivery services 24 hours a day, seven days a week. Federal regulations require skilled nursing facilities to have consultant pharmacists provide medication and medical record reviews, not to mention numerous other services on site to ensure the facility is in compliance with all pharmaceutical requirements. All of this translates to a better standard of care for the residents but also a higher operating cost for the pharmacy.

Copay amounts charged for prescriptions by insurance companies are determined by the insurance plan and whether the insured received any government assistance (Medicaid). Another factor determining copays amounts is whether the pharmacy filling the medications is a "preferred" or "in-network"

pharmacy. In many cases, especially with Medicare Part D plans, LTC pharmacies are not preferred and therefore the insured is charged slightly higher copays than a retail pharmacy that is in-network.

The bottom line is that LTC pharmacies provide numerous services to their contracted facilities and their residents. It is important to remember that when you have others administering medications to yourself or your loved ones, you want it to be as safe and accurate as possible. This is why LTC pharmacies exist.

Hope J Hardy

Billing Manager Logistics

Holladay Healthcare Pharmacy

Please contact Holladay Pharmacy at 1-800-848-3446 if you have questions.



# Happy Birthday

Evelyn Harrell 1/1  
Rebecca Hartness 1/1  
Penny Sturgill 1/4  
Martha Mullinax 1/4  
Mary Lail 1/5  
Frank Howard 1/10  
Marilyn Dubois 1/13  
Maxine Harden 1/17  
Ruth Allen 1/20  
Preston Frady 1/29  
Carol Carter 1/30  
Pattie Hall 1/30  
Josephine Abernathy 1/31



Blood Drive  
01/20/2020  
from  
10:00 AM  
until  
02:00 PM

  
**KEEP  
CALM  
AND  
DONATE  
BLOOD**



Mr. Terry Barnwell will be at the facility to do several 15-20 minute presentations on potential threats on

identity theft with means of protecting themselves/families. The dates will be Friday 1/10 & Monday 1/13 at 10am, 11am, 3pm, and 4pm both days in the conference room, all employees, residents, and family members are welcome to attend any session.

## Memorial Service

**Tuesday, January 28th at 10:15am.**

**Family and friends are encouraged to attend.**

Bessie Newton  
Joe Neal  
Carolyn Mauney  
Billy Morrison  
William Smith  
Georgia Starling  
Janice Allen  
Donald Hayes

## January is Activity Professionals Month

Spirit Week (our kick-off to the Alzheimer's Association fundraising for the 2020 Walk To End Alzheimer's):

- **Monday 1/6 is Pure Country Day**  
(wear western, cowboy/cowgirl wear)
- **Tuesday 1/7 is Get Relaxed Day**  
(wear pajamas, sweats)
- **Wednesday 1/8 is Sports Day**  
(wear your favorite sports team)
- **Thursday 1/9 is Wacky/Tacky Day**  
(wear as wacky or as tacky as you can)
- **Friday 1/10 is Purple Power Day**  
(wear your purple to show your Alzheimer's support)

