

Stanley Total Living Center Newsletter

"A Ministry of Compassion"



October

2018

Issue

Created by

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Trunk or Treat Event

For the past 15 years (with the exception of 2017 during kitchen renovations)—staff have worked very hard on Halloween to open up our building to the community for trick or treating. While this has been tons of fun for our residents and for the hundreds of children who come through each year, it has also become a significant safety concern for everyone involved for various reasons including parking accessibility. Due to these safety concerns, the annual Halloween Trick-or-Treat event will no longer be held at STLC but 2018 will be the start of a new tradition for our residents and staff, as we will be partnering with our town as well as several local churches to participate in the Town of Stanley Trunk or Treat. This will be held on October 31st on Main Street from 5:30pm to 7:30pm. Activities will work with those residents who are able to participate in this event—they will be taken downtown (in costume if they choose), will help staff decorate the facility vans, and will give the candy. As always—we welcome bags of individually wrapped candy for the residents to give out as it is expected that they will see upwards of 500 kids. Candy can be brought in to anyone in the Activities Department during the month of October and anything donated will be greatly appreciated.

October is Chaplain Appreciation Month

Please stop by Ivan's office to let him know how much he is appreciated for all he does for our residents.

Happy Birthday

Dixie Forbes 10/3

Lillian Carpenter 10/8

Jean Jackson 10/11

Mary Brooks 10/11

Marjorie Fowler 10/12

Mary Campbell 10/16

Brenda Baker 10/20

Frances Stringer 10/21

George Wilson, Jr 10/23

Billy Shaw 10/26

Peggy Trivison 10/28

Helen Smith 10/29

Ruth Fraley 10/29

Jane Dunsmore 10/31

Dottie Shuford 10/31



There has been a recent request to accept credit cards for monthly billing payments and we have researched the possibility of doing this with findings as follows:

- The average effective rate for credit card processing varies by provider. In general, merchant processors will likely offer you an effective rate somewhere between 2.9% to 3.3%.
- Interchange fees are assessed the net of refunds and chargebacks, and most are two parts consisting of a percentage and a transaction fee (for example-- 1.51% plus \$0.10 is the current Visa interchange fee for a swiped consumer credit card)
- Typically, companies use a credit card payment system because it increases sales with "impulse purchases" due to the convenience of payment to the customer.

After reviewing our collections procedures—if STLC were to begin to accept credit card payments, we would need to do one of two things:

- Increase the rates for ALL residents to cover the additional expense to STLC for the fees charged for processing the credit cards

OR

- Add the service fee to only those who are interested in paying with a credit card (the percentage to process one credit card transaction is around 1.5% so a bill of \$6,000 X 1.5% = \$90.00)

At this time, STLC does not believe accepting credit cards is worth the additional fees listed above because the requests to do so have been so limited; however, if you would like to discuss option #2 for your own personal bill payment—please speak with someone in the Business Office.

Thank you,
Sharon Bryant

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Happy Anniversary to the following employees in the month of October:

1 6 Years Stephanie Fisher, RN

6 years Adryan Jordan, RN

5 years Linda Haynie, CNA Jessica Cloninger, LPN Amanda Bodnar, RN

4 years Eilleen Bradley, LPN Mark Mull, LPN Risk Management Coordinator

2 years Cherry Adams, Social Worker Donna Stuart, Activities

1 year Payden Dover, CNA Karsyn Felton, CNA Kimberly Friday, CNA Loghan Hilton, CNA Shanise Lewis, CNA Jessica Shuford, CNA Sara Shulla, CNA Teri Tolbert, Dietary

The Fall Season is here time to change out the summer clothes for warmer fall and winter clothes.

Misplaced or non labeled clothing will be available to pick up in the Act. Room Friday, Oct 5th 3PM-7PM or Sat. Oct 6th 9AM— noon for your convenience. Any clothing left after noon on Saturday will be donated for a local charity.

With Sympathy

Memorial Service

Tuesday, October, 23rd at 10:15am.

Family and friends are encouraged to attend.

Eloise Falls

Ethel Lineberger

Evelyn Newman

Norman McClure



*I extend to you
my heartfelt sympathy
and my prayers.*

Peace