

Stanley Total Living Center Newsletter

"A Ministry of Compassion"



June

2018

Issue

Created by

Kelly Reed

May all you wonderful

Dads enjoy a
Happy Father's Day

Stanley Total Living Center

514 Old Mt. Holly Road

Stanley, N.C. 28164

(704) 263-1986

Website: www.stanleytotallivingcenter.org

June is National Nursing Assistants week

6/4 – 6/8



Happy Birthday

Alfa Jokubaitis 6/8

Ann Zingales 6/8

Mary Herms 6/14

Sandra Pittman 6/19

Jeanette Frazier 6/20

Gladys Brewer 6/21

David Ramsey 6/24

Ozell Abernathy 6/27

Jean Thomas 6/29



Friday June 8th, 11am – 12pm

\$5.00 for (2) hot dogs, (2) sides, and sweet tea

Pre-sale orders will be taken by the Receptionist between
6/1 – 6/7 all proceeds to the 2018 Walk To End Alzheimer's

Grievances & Complaints

4/17/14

Revised 10/1/17

POLICY:

Residents, families, and visitors have the right to voice grievances and complaints to the facility or other agency/entity that hears grievances without fear of discrimination or reprisal in respect to care and treatment, which has been furnished as well as that which has not been furnished, the behavior of other residents, the behavior of staff, and other concerns regarding their stay. Such grievances and complaints can be verbal, via phone, via mail, or via email and can be anonymous if so desired.

Residents have the right to and the facility must make prompt efforts by the facility to resolve grievances and complaints. For those residents who cannot voice grievances for themselves, the Resident Representative may act on their behalf and can expect the same rights in terms of resolution.

INTENT:

--To support each resident's right (and that of the Resident Representative) to voice complaints and grievances about care that is furnished or not furnished, treatment, management of funds, lost items, or behaviors of staff or other residents, or violation of residents' rights.

--To thoroughly investigate all grievances and take action as necessary to prevent further problems related to the same issue.

DEFINITIONS:

Complaint—any oral or written expression of displeasure or dissatisfaction with service received or service not received which can be quickly resolved by staff present.

Grievance—an oral or written complaint that is not immediately resolved at the time of the complaint or one that requires more in-depth review, discussion, and investigation for resolution.

Grievance Official—the person assigned by the facility who is responsible for overseeing the grievance process, receiving and tracking grievances through their conclusion, leading any necessary investigations, maintaining confidentiality of all information associated with grievances, issuing written decisions following investigation, and coordinating with state/federal agencies as necessary in light of specific allegations. The Grievance Official is the Social Worker (the Social Services Assistant will act in his/her absence).

For more information about Grievances & Complaints
Please contact **Cherry Adams, BS** at **704-263-1986**
ext 101

Congratulations to the following staff members whose names were drawn for perfect attendance for May 2018:

Tasha Savelle—Nursing

Abbey Harris—Nursing

Wendy Conley—Administrative

Van Burch—Environmental Services

Each will receive a \$25.00 bonus on the next check ☺

STANLEY TOTAL LIVING CENTER'S

Best of Gaston Block Party

Come help us celebrate being voted best Senior Living Facility in Gaston County and one of the top three best places to work in Gaston County .

Bring your Lawn Chairs and Dancing Shoes

And enjoy the stylings of DJ Buddy Love

Along with:

Free Icees from Tikiz's Shaved Ice Truck

Corn Hole Competition

Large Jenga

Beach Balls and Bubble Fun

&

A Nursing Job Fair

(CNAS LPNS, RNS)

Currently offering a \$1000.00 sign on bonus

Anyone hired as result of job fair will be entered into a drawing for a flat screen tv or Ipad.

Where: Stanley Total Living Center
(514 Old Mt. Holly Rd Stanley, NC 28164)

When: June 7, 2018

Time: 2 PM–4 PM

Annual STLC Book Sale on June 7th 2-4pm
(Same day as Best of Gaston) All books .25 each to thin out the library from donations. All donations are still accepted and welcome! We are rotating out good things to read! Large print is needed.

With Sympathy

Memorial Service

Tuesday, June 26th 2018 at 10:15am.

Family and friends are encouraged to attend.

Clotel Walters

Marylee Murphy

Marvin McGinnis (Jim)

Geraldine Keener

